Balanced Scorecard
Healthcare Providers

COMPONENTS

PATIENT EXPERIENCE
- Quality of Care
- Quality of Outcomes
- Patient Engagement

FINANCIAL PERFORMANCE
- Cost Management
- Revenue Trajectory
- Fnancial Stability

Balanced Scorecard

OPERATIONAL EFFECTIVENESS
- Clinical & Admin Efficiency
- Innovation
- Compliance

GROWTH CULTURE
- Employee Satisfaction
- Retention Growth
- Adoption of Change
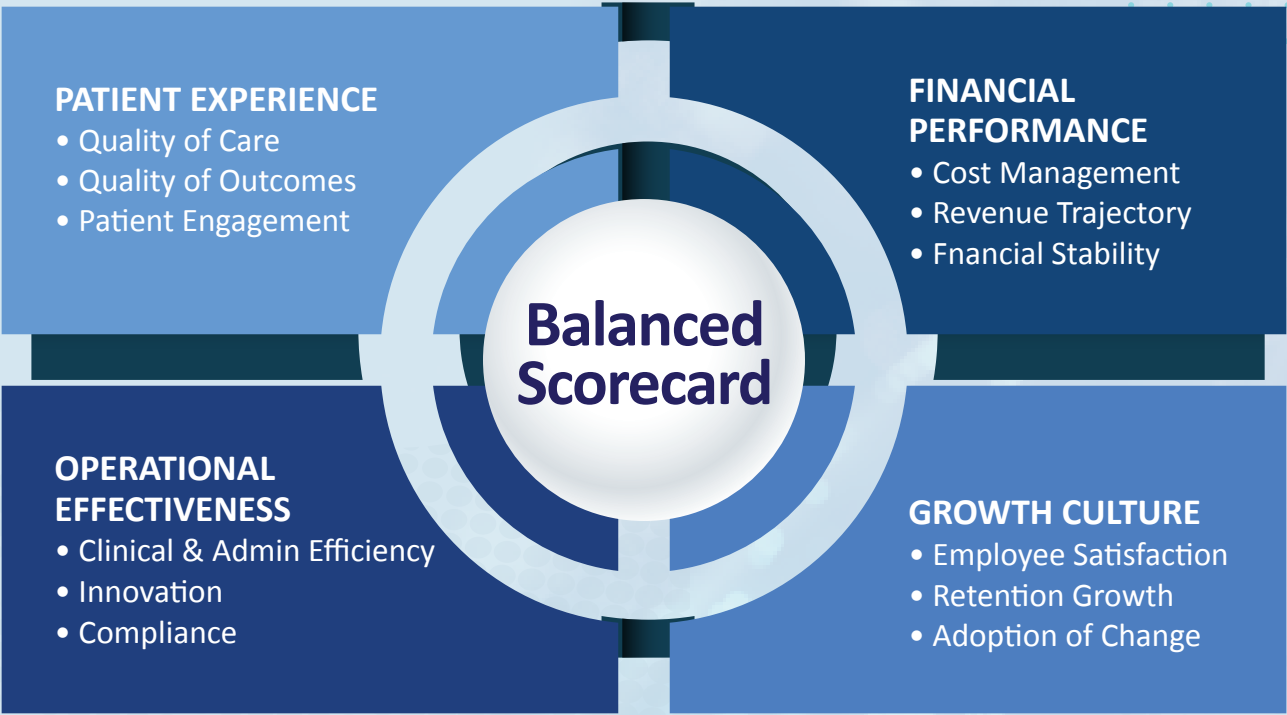
IMPACT

A balanced view of business imperatives with identifiable and measurable levers for improvement.

This translates into **high performing employees** delivering **outstanding care** to **delighted patients** in the most **cost-effective manner**.

BARRIER

Despite the perceived value, most organizations can not get there due to the **disjointed nature of their data environments**, particularly when they lack specialized resources and time.

ENABLEMENT:
A UNIFIED DATA ECOSYSTEM

An integrated framework where **data from multiple sources** are **collected, processed, stored,** and **analyzed** in a **seamless, inter-operable environment.**

2.

Clean & Align
- Normalized data
- Deduped data
- Consistent data formats
- Outlier handling

1.

Connect & Collect
- Connected data source
- Efficient data access and extraction

3.

Store & Deliver
- Real-time delivery
- Centralized repository
- High availability
- Effective archival
- Scalable storage

5.

Balanced Scorecard

4.

Analyze & Visualize
- Advanced analytics
- Interactive investigation
- Predictive and prescriptive analytics
- Customizable views

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